

October 21, 2021

TO: Legal Counsel

News Media

Salinas Californian El Sol Monterey County Herald Monterey County Weekly KION-TV KSBW-TV/ABC Central Coast KSMS/Entravision-TV

The next regular meeting of the <u>QUALITY AND EFFICIENT PRACTICES</u> <u>COMMITTEE - COMMITTEE OF THE WHOLE</u> of the Salinas Valley Memorial Healthcare System will be held <u>MONDAY, OCTOBER 25, 2021, AT 8:30 A.M., IN THE</u> <u>CISLINI PLAZA BOARD ROOM IN SALINAS VALLEY MEMORIAL HOSPITAL,</u> 450 E. ROMIE LANE, SALINAS, CALIFORNIA, OR BY PHONE OR VIDEO (Visit symh.com/virtualboardmeeting for Access Information).

<u>Please note:</u> Pursuant to Executive Order N-25-20 issued by the Governor of the State of California in response to concerns regarding COVID-19, Board Members of Salinas Valley Memorial Healthcare System, a local health care district, are permitted to participate in this duly noticed public meeting via teleconference and certain requirements of The Brown Act are suspended.

Pete Delgado President/Chief Executive Officer

Committee Members: Juan Cabrera – Chair; Joel Hernandez Laguna – Vice Chair; Pete Delgado – President/Chief Executive Officer; Allen Radner, M.D. – Chief Medical Officer; Clement Miller – Chief Operating Officer; Lisa Paulo – Chief Nursing Officer; Michele Averill – Community Member; and Rakesh Singh, M.D. – Medical Staff Member

QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING – OCTOBER 2021 COMMITTEE OF THE WHOLE SALINAS VALLEY MEMORIAL HEALTHCARE SYSTEM

MONDAY, OCTOBER 25, 2021 8:30 A.M. – CISLINI PLAZA BOARD ROOM SALINAS VALLEY MEMORIAL HOSPITAL 450 E. ROMIE LANE, SALINAS, CALIFORNIA OR BY PHONE OR VIDEO (Visit symh.com/virtualboardmeeting for Access Information)

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AGENDA

- 1. Approval of Minutes from the Quality and Efficient Practices Committee Meeting of September 27, 2021 (DELGADO)
 - Motion/Second
 - Action by Committee/Roll Call Vote
- 2. Patient Care Services Update (PAULO)
- 3. Financial and Statistical Review (LOPEZ)
- 4. Public Input

This opportunity is provided for members of the public to make a brief statement, not to exceed three (3) minutes, on issues or concerns within the jurisdiction of this District Board which are not otherwise covered under an item on this agenda.

5. <u>Closed Session</u>

(See Attached Closed Session Sheet information)

- 6. Reconvene Open Session/Report on Closed Session
- 7. <u>Adjournment</u> The November 2021 Quality and Efficient Practices Committee Meeting is scheduled for **Monday**, **November 15, 2021, at 8:30 a.m.**

<u>Notes</u>: This Committee meeting may be attended by Board Members who do not sit on this Committee. In the event that a quorum of the entire Board is present, this Committee shall act as a Committee of the Whole. In either case, any item acted upon by the Committee or the Committee of the Whole will require consideration and action by the full Board of Directors as a prerequisite to its legal enactment.

Requests for a disability related modification or accommodation, including auxiliary aids or services, in order to attend or participate in a meeting should be made to the Executive Assistant during regular business hours at 831-755-0741. Notification received 48 hours before the meeting will enable the District to make reasonable accommodations.

The Committee packet is available at the Committee Meeting, at www.svmh.com, and in the Human Resources Department of the District. All items appearing on the agenda are subject to action by the Committee.

SALINAS VALLEY MEMORIAL HEALTHCARE SYSTEM QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING OF THE BOARD OF DIRECTORS – COMMITTEE OF THE WHOLE

AGENDA FOR CLOSED SESSION

Pursuant to California Government Code Section 54954.2 and 54954.5, the board agenda may describe closed session agenda items as provided below. No legislative body or elected official shall be in violation of Section 54954.2 or 54956 if the closed session items are described in substantial compliance with Section 54954.5 of the Government Code.

CLOSED SESSION AGENDA ITEMS

[] <u>LICENSE/PERMIT DETERMINATION</u> (Government Code §54956.7)

Applicant(s): (Specify number of applicants)_____

[]]CONFERENCE WITH REAL PROPERTY NEGOTIATORS
(Government Code §54956.8)

Property: (Specify street address, or if no street address, the parcel number or other unique reference, of the real property under negotiation):

Agency negotiator: (Specify names of negotiators attending the closed session):

Negotiating parties: (Specify name of party (not agent):______

Under negotiation: (Specify whether instruction to negotiator will concern price, terms of payment, or both):_____

[] <u>CONFERENCE WITH LEGAL COUNSEL-EXISTING LITIGATION</u> (Government Code §54956.9(d)(1))

Name of case: (Specify by reference to claimant's name, names of parties, case or claim numbers):

Case name unspecified: (Specify whether disclosure would jeopardize service of process or existing settlement negotiations):

_____, or

[] <u>CONFERENCE WITH LEGAL COUNSEL-ANTICIPATED LITIGATION</u> (Government Code §54956.9)

Significant exposure to litigation pursuant to Section 54956.9(d)(2) or (3) (Number of potential cases):

Additional information required pursuant to Section 54956.9(e):

Initiation of litigation pursuant to Section 54956.9(d)(4) (Number of potential cases):

[] <u>LIABILITY CLAIMS</u>

(Government Code §54956.95)

Claimant: (Specify name unless unspecified pursuant to Section 54961):

Agency claimed against: (Specify name):_____

[] <u>THREAT TO PUBLIC SERVICES OR FACILITIES</u> (Government Code §54957)

Consultation with: (Specify name of law enforcement agency and title of officer):

[] <u>PUBLIC EMPLOYEE APPOINTMENT</u>

(Government Code §54957)

Title: (Specify description of position to be filled):

[] <u>PUBLIC EMPLOYMENT</u>

(Government Code §54957)

Title: (Specify description of position to be filled):

[] <u>PUBLIC EMPLOYEE PERFORMANCE EVALUATION</u> (Government Code §54957)

Title: (Specify position title of employee being reviewed):

[] <u>PUBLIC EMPLOYEE DISCIPLINE/DISMISSAL/RELEASE</u> (Government Code §54957)

(No additional information is required in connection with a closed session to consider discipline, dismissal, or release of a public employee. Discipline includes potential reduction of compensation.)

[] <u>CONFERENCE WITH LABOR NEGOTIATOR</u> (Government Code §54957.6)

Agency designated representative: (Specify name of designated representatives attending the closed session):______

Employee organization: (Specify name of organization representing employee or employees in question): ______, or

Unrepresented employee: (Specify position title of unrepresented employee who is the subject of the negotiations):______

[] <u>CASE REVIEW/PLANNING</u>

(Government Code §54957.8)

(No additional information is required to consider case review or planning.)

[] <u>REPORT INVOLVING TRADE SECRET</u>

(Government Code §37606 & Health and Safety Code § 32106)

Discussion will concern: (Specify whether discussion will concern proposed new service, program, or facility):_____

Estimated date of public disclosure: (Specify month and year):

[X] <u>HEARINGS/REPORTS</u>

(Government Code §37624.3 & Health and Safety Code §§1461, 32155)

Subject matter: (Specify whether testimony/deliberation will concern staff privileges, report of medical audit committee, or report of quality assurance committee):

1. Report of the Medical Staff Quality and Safety Committee

[] CHARGE OR COMPLAINT INVOLVING INFORMATION PROTECTED BY FEDERAL LAW (Government Code §54956.86)

(No additional information is required to discuss a charge or complaint pursuant to Section 54956.86.)

ADJOURN TO OPEN SESSION

MINUTES OF THE SEPTEMBER 2021 QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING COMMITTEE OF THE WHOLE SALINAS VALLEY MEMORIAL HEALTHCARE SYSTEM

MONDAY, SEPTEMBER 27, 2021 8:30 A.M. – CISLINI PLAZA BOARD ROOM SALINAS VALLEY MEMORIAL HOSPITAL 450 E. ROMIE LANE, SALINAS, CALIFORNIA OR BY PHONE OR VIDEO (Visit symh.com/virtualboardmeeting for Access Information)

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<u>Committee Members Present</u>: Juan Cabrera, Chair; Allen Radner, MD, Michele Averill by teleconference; Pete Delgado, Clement Miller and Lisa Paulo, in person.

Committee Members Absent: Joel Hernandez Laguna, Vice Chair, Ted Kazmar, MD.

<u>Also Present</u>: Adrienne Laurent, Augustine Lopez, Lisa Sandberg, RN, Anna Mercardo, RN, Earl Fulgencio, Louis Villaneda, Aniko Kukla, Brenda Bailey, Rakesh Singh, MD, Agnes Lalata, Christianna Kearns, Rosalia Madrigal, Derek Ames, Alan Edwards in person, Michelle Childs and Audrey Parks by teleconference.

A quorum was present and the meeting was called to order at 8:32 a.m. by Juan Cabrera, Committee Chair.

<u>APPROVAL OF MINUTES FROM THE QUALITY AND EFFICIENT PRACTICES</u> <u>COMMITTEE MEETING OF AUGUST 23, 2021</u>

Pete Delgado, President/Chief Executive Officer, recommended the Quality and Efficient Practices Committee approve the minutes of the Quality and Efficient Practices Committee Meeting of August 23, 2021. This information was included in the Committee packet.

No Public Input.

<u>MOTION</u>: The Quality and Efficient Practices Committee approves the minutes of the Quality and Efficient Practices Committee Meeting of August 23, 2021, as presented. Moved/Seconded/Roll Call Vote: Ayes: Cabrera, Delgado, Miller, Paulo, Averill, Radner; Noes: None; Abstentions: None; Absent: Hernandez Laguna, Kazmar; Motion Carried.

PATIENT CARE SERVICES UPDATE

Lisa Paulo, Chief Nursing Officer, presented the Patient Care Services Update. A summary of key highlights and areas discussed is as follows:

Service:

<u>Patient Experience</u>: Ms. Paulo presented the FY2022-to-Date HCAHPS "How Would You Rate" scores. SVMH is in the 83 percentile. She reported that in the last 12 months she has consistently seen some stability of continued improvement. She also presented the ranking for discharge information, was the patient given information in writing when they were discharged. One of the things we are doing to improve this domain is having the Unit Practice Council take a look at these areas of focus.

Quality:

<u>Med-Surg Cluster Practice Council</u>: Ms. Paulo introduced Lisa Sandberg, BSN, RN, CPN and Anna Mercardo, BSN, RN, ONC. Ms. Sandberg shared that she works in Pediatrics on the night shift and

has been with the organization for 26 years. Anna Mercado, BSN, RN, ONC, works on 4 Main on the night shift and has been with the organization for 15 years and is the Chair of the Med-Surg Cluster Practice Council.

Ms. Mercardo reported that the Med-Surg Cluster Practice Council is comprised of RNs from 3 Main/3 Tower, 4 Main, 4 Tower/Oncology and Ortho/Neuro/Spine (ONS) and Pediatrics. Agnes Lalata, Director of Med-Surg is the Advisor. The purpose of the Med-Surg Cluster Practice Council is to:

- ✓ Identify and implement standards of care and evidenced-based practice specific to the Med-Surg Cluster;
- ✓ Identify and resolve clinical and system issues impacting or affecting care coordination, a healthy work environment, the delivery of patient-family centered care, patient safety and clinical outcomes; and
- ✓ Improve nursing practice, increase nurse satisfaction, achieve excellent patient outcomes and improve patient satisfaction.

The Med-Surg Cluster Practice Council has worked on a few initiatives and projects over the last few years based on referrals submitted by their staff who identify areas of opportunities for improvement in their practice areas. The council collaborates with other stakeholders to help formulate solutions such as:

Initiatives:

- Quietness at Night Review patient experience metrics. The goal is to provide a healing environment for patients.
- Bedside Shift Report Champions Help educate and encourage role model bedside shift report.
- Magnet[®] Champions Help educate staff about the Magnet Journey and participated in the Magnet virtual survey.
- Employee Recognitions Once a month, the practice council reviews recognitions and comments from staff and recognizes one staff member from each unit. This month's employees of the month are Guadalupe Garcia Kirkland, 3 Main/3 Tower, Mary Weigand, 4 Main (ONS) and Jose Contreras 4 Tower/Oncology. Each recipient receives a small gift and a certificate.

Current Projects:

- Collaborated with the Education Department and created a Professional Development Binder for each unit. Each binder provides information about colleges providing information about BSN and ADN programs, unit specific certifications, and information regarding RN3 designation.
- Collaborated with Patient Experience with patient lost belongings
- Staff Education for Fall Risk & Intervention

Opportunities for Improvement:

- Fall Reduction
 - Developed Fall Risk Clinical Panel
 - Improve communication board utilization for Fall Risk and Activity
- Prevention of Hospital Acquired Pressure Injury (HAPI)
- Peer Feedback Focus: Turn Q2 hours and assess for device related injury
- Improve Communication about Medication
- Developed Med of the Day Process
 - Update and utilize common medication list during patient education
 - Write medication name, reason and common side effects on the patient's communication board
 - Updated and revamped patient handout about understanding common medications and side effects. Added some very important updates and included images. The handout is available in English and Spanish.

Mr. Delgado shared how impressed he is with the work the Med-Surg Cluster Practice Council has done. Congratulations on the percentage of increasing BSNs and the reduction of falls.

Juan Cabrera, Committee Chair, commented on the great idea to display the medications for the day and side effects on patient communication boards. He expressed the importance of patient education.

RESPIRATORY CARE PRESENTATION

Clement Miller, Chief Operating Officer, introduced Louis Villaneda, Supervisor of the Respiratory Care Department. Mr. Villaneda shared that he has been with the organization for 17 years and presented a PowerPoint presentation regarding the Respiratory Care Department's Initiatives.

Respiratory Care Top Initiatives:

- Established a workflow to safely transport COVID patients from ED to COVID units.
- Ventilator days Target is 5 days or less and those are for patients who are on ventilators in the ICU, this excludes COVID patients.
- Initiated a workflow to decrease pressure injuries from airway devices on COVID patients.
- Improved the COPD education program for Respiratory Therapists by partnering with case management, transitional care, nursing and physicians.
- Ambulated our first mechanically ventilated patient in conjunction with physical therapy and nursing last week.

Mr. Villaneda shared a video of the mock runs they are doing to safely transport COVID patients. The video is used to train staff.

On October of 2020 during Respiratory Care Week, the Respiratory Care Department was recognized by The California Society for Respiratory Care (CSRC) as the 2020 Respiratory Therapy Department of Excellence. A brief video of the recognition was shared. The Respiratory Care Department was given the award for the Greater Bay Area Region. Recognition was received for respiratory care protocols that are in place at SVMH, weening protocols to keep vent days of 5 days or less, COPD education and community outreach of Asthma Day Camp.

The Respiratory Care Department was also recognized by the American Association of Respiratory Care which is a governing body at a national level. This past July, the 2021 Annual Dr. Mark Velcoff Asthma Camp celebrated its 36th year. The kids had a lot of fun that included fun activities, education and tools they can use for their everyday life. The Asthma Camp was also featured on KION and in the Monterey Herald recognizing SVMHS' contribution to the community for children with asthma.

Adrienne Laurent, Chief Strategic Communications Officer, commented that the Asthma Day Camp would not happen without Respiratory Care. They step-up and take a leadership position and they do such a great job with the kids to make it happen. She is grateful for them because they brought back the Asthma Day Camp.

Mr. Delgado thanked Mr. Villaneda for continuing to support the Asthma Camp and congratulated him and his team for the recognitions. Mr. Villaneda noted that the Respiratory Therapists work hard to get us to that level. It is a team effort.

Juan Cabrera, Committee Chair, congratulated Mr. Villaneda and the team for all the recognitions and is happy that there is a program for kids with asthma in our community.

Clement Miller left the meeting at 8:54 a.m.

FINANCIAL AND STATISTICAL REVIEW

Augustine Lopez, Chief Financial Officer, provided a financial and statistical performance review for the month ending August 31, 2021. Information was included in the Committee packet.

Key highlights of the financial summary for August were: (1) consolidated income from operations was \$6.1 million with an operating margin of 10.3%, total normalizing items, net was \$1 million in August; (2) SVMH gross revenues were favorable to budget; (3) SVMH payor mix were unfavorable to budget; (4) SVMH total normalized net patient were \$49.5 million which was favorable to budget by \$3.8 million or 8.3%; (5) Outpatient volumes in infusion therapy, other outpatient pharmacy, cardiology, radiology, and other outpatient services were stronger than expected; (6) ER outpatient visits, total admissions and inpatient surgeries were above budget; (7) total acute average length of stay and Medicare traditional average length of stay case mix index were favorable; and (8) outpatient observation cases, outpatient surgeries, average daily census and deliveries were below budget.

Mr. Lopez commented that the income from operations included an improved cash collections on older aged commercial accounts. He also noted the continued effective management on length of stay by physician leadership, hospitalists, case management and nurses. The case mix index for all discharges (with and without COVID) based on discharges for September 2020 thru August 2021, SVMH Revenues and Expenses per Adjusted Patient Day (Normalized), SVMHS Operating Revenues and Expenses (Normalized) and SVMHS Key Financial Indicators were also reviewed.

PUBLIC INPUT

None.

CLOSED SESSION

Juan Cabrera, Chair, announced that the item to be discussed in Closed Session is *Hearings/ Reports – Report of the Medical Staff Quality and Safety Committee*. The meeting was recessed into Closed Session under the Closed Session protocol at 9:01 a.m.

RECONVENE OPEN SESSION/REPORT ON CLOSED SESSION

The Committee reconvened Open Session at 9:21 a.m. Juan Cabrera reported that in Closed Session, the Committee discussed: *Hearings/Reports – Report of the Medical Staff Quality and Safety Committee*. No action was taken in the Closed Session.

ADJOURNMENT

There being no other business, the meeting was adjourned at 9:22 a.m. The October 2021 Quality and Efficient Practices Committee Meeting is scheduled for **Monday**, **October 25**, **2021**, **at 8:30 a.m.**

Juan Cabrera, Chair, Quality and Efficient Practices Committee

/rm



Board Paper: Quality & Efficient Practices Committee

Agenda:	Patient Care Services Update
Executive	Lisa Paulo, MSN/MPA, RN
Sponsor:	Chief Nursing Officer
Date:	October 25, 2021

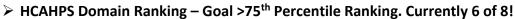
Pillar/Goal Alignment:

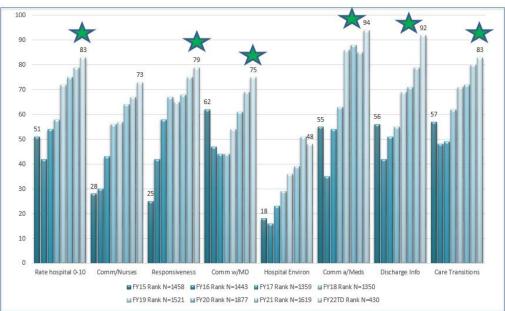
🔀 Service	People	🛛 Quality	Finance	Growth	Community

Service: Patient Experience

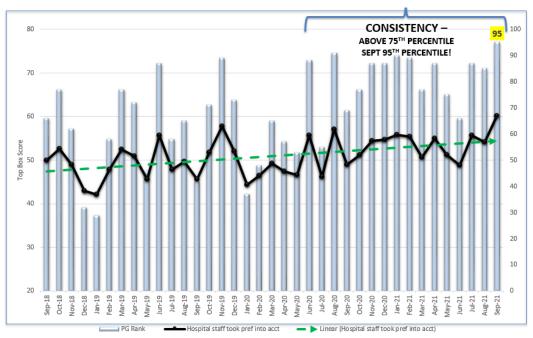


FY2022-to-Date – HCAHPS How Would You Rate





Quality & Efficient Practices Committee Patient Care Services Update October 25, 2021 Page 2



> Focus Area: Care Transitions – Hospital Took Preference Into Account

Quality: Neonatal Intensive Care Unit (NICU) Practice Council

Members:

Maura Baker, BSN, RN, RNC-LRN, Chair, Shauna Henson, BSN, RN, RNC-NIC, Co-chair, Margarita Valdez, BSN, RN, RNC-NIC, Jin Kim, BSN, RN; Advisor: Karina Kessler, MBA, BSN, RN-NIC, NICU Clinical Manager/Educator



Quality & Efficient Practices Committee Patient Care Services Update October 25, 2021 Page 3

Quality: Neonatal Intensive Care Unit (NICU) Practice Council

	Where We Are:
	Diaper Dermatitis Project
	Noted Increase in Diaper Dermatitis
II-	UPC Skin Care Project
- 11,	Implementation of Skin Care Protocol
militin	Monitoring
	Salinas Valley Memorial Healthcare System



Financial Performance Review

September 2021

Augustine Lopez Chief Financial Officer



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Consolidated Financial Summary For the Month of September 2021 Profit/Loss Statement

	_						
\$ in Millions		Fq	or th	he Month of	Se	ptember 202	21
						Variance fa	av (unfav)
		Actual		Budget		\$VAR	%VAR
Operating Revenue	\$	55.4	\$	52.1	\$	3.3	6.3%
Operating Expense	\$	52.5	\$	50.8	\$	(1.7)	-3.3%
Income from Operations*	\$	2.9	\$	1.3	\$	1.6	123.1%
Operating Margin %		5.1%		2.6%		2.5%	96.15%
Non Operating Income**	\$	0.6	\$	1.1	\$	(0.5)	-45.5%
Net Income	\$	3.5	\$	2.4	\$	1.1	45.8%
Net Income Margin %		6.1%		4.7%		1.4%	29.8%

* Income from Operations includes:

\$0.5M AB113 Intergovernmental Transfer Payment (FY 19-20)

<u>\$0.5M</u> Total Normalizing Items, Net

**Unfavorable variance in non-operating income is predominantly due to lower than expected returns on investments

Consolidated Financial Summary For the Month of September 2021 - Normalized Profit/Loss Statement

\$ in Millions	Fc	or ti	he Month of	Se	ptember 20	21
					Variance f	av (unfav)
	Actual		Budget		\$VAR	%VAR
Operating Revenue	\$ 54.9	\$	52.1	\$	2.8	5.4%
Operating Expense	\$ 52.5	\$	50.8	\$	(1.7)	-3.3%
Income from Operations	\$ 2.4	\$	1.3	\$	1.1	84.6%
Operating Margin %	4.2%		2.6%		1.6%	61.5%
Non Operating Income	\$ 0.6	\$	1.1	\$	(0.5)	-45.5%
Net Income	\$ 3.0	\$	2.4	\$	0.6	25.0%
Net Income Margin %	5.3%		4.7%		0.6%	12.8%



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Consolidated Financial Summary Year-to-Date September 2021 Profit/Loss Statement

	-						
\$ in Millions			F	TY 2021 YTC) Se	eptember	
						Variance fa	av (unfav)
		Actual		Budget		\$VAR	%VAR
Operating Revenue	\$	170.8	\$	158.7	\$	12.1	7.6%
Operating Expense	\$	157.4	\$	155.1	\$	(2.3)	-1.5%
Income from Operations*	\$	13.4	\$	3.6	\$	9.8	272.2%
Operating Margin %		7.9%		2.3%		5.6%	243.5%
Non Operating Income	\$	3.1	\$	3.3	\$	(0.2)	-6.1%
Net Income**	\$	16.5	\$	6.9	\$	9.6	139.1%
Net Income Margin %		9.7%		4.3%		5.4%	125.6%

* Income from Operations includes:
 \$0.5M AB113 Intergovernmental Transfer Payment (FY 19-20)
 \$0.5M Total Normalizing Items, Net

**Unfavorable variance in non-operating income is predominantly due to lower than expected returns on investments

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Consolidated Financial Summary Year-to-Date September 2021 - Normalized Profit/Loss Statement

	-						
\$ in Millions			ł	FY 2021 YTC) Se	eptember	
						Variance f	av (unfav)
		Actual		Budget		\$VAR	%VAR
Operating Revenue	\$	170.2	\$	158.7	\$	11.5	7.2%
Operating Expense	\$	157.4	\$	155.1	\$	(2.3)	-1.5%
Income from Operations	\$	12.8	\$	3.6	\$	9.2	255.6%
Operating Margin %		7.6%		2.3%		5.3%	230.4%
Non Operating Income	\$	3.1	\$	3.3	\$	(0.2)	-6.1%
Net Income	\$	15.9	\$	6.9	\$	9.0	130.4%
Net Income Margin %		9.4%		4.3%		5.1%	118.6%

Favorable results due to:

- Higher than expected **Medicare Case Mix Index** (1.9)
- Favorable collections on older aged commercial accounts
- Continued effective management on **length of stay** for all payors, despite higher acuity levels
- Stronger than expected **outpatient volumes** in infusion therapy, cardiology, radiology, and various other ancillary services (CT Scan, MRI, Cath Lab, Mammography)
- Cost Savings Initiative: **Overall effective management of labor productivity** on a departmental unit of service basis

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SVMH Financial Highlights September 2021

Gross Revenues were <u>favorable</u>

- Gross Revenues were 6% <u>favorable</u> to budget
- IP gross revenues were 1% *unfavorable* to budget
 - ED gross revenues were 43% <u>above</u> budget
 - **OP gross revenues** were **6% favorable** to budget in the following areas:
 - Infusion Therapy
 - Other OP Pharmacy
 - Cardiology
 - Radiology
 - Other OP Services

- Commercial: 1% <u>above</u> budget
- Medicaid: 9% <u>above</u> budget
- Medicare: 9% <u>above</u> budget

Payor Mix *unfavorable* to budget Total Normalized Net Patient Revenues were \$46.0M, which was <u>favorable</u> to budget by \$1.4M or 3.1%

🚭 Salinas Valley Memorial Healthcare System

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Financial Summary – September 2021

1) Strong Outpatient business:

 Stronger than expected patient volumes in Infusion Therapy, Cardiology, Radiology, and Other Outpatient Services

2) ER Outpatient visits were above budget by 49% (1,385 visits)

3) Total admissions were 6 admits above budget

- ER admissions were 7% below budget (43 admits)
- ER admissions (including OB ED) were 80% of total acute admissions

4) Total Acute ALOS was 4% favorable at 4.0 vs 4.2 days budgeted

5) Deliveries were 9% (13 deliveries) above budget at 153

6) Lower than expected Inpatient business:

- Average daily census was at 111, 3% below budget of 115
- 7) Inpatient Surgeries were 6% (7 cases) below budget at 126
- 8) Outpatient Surgeries were 21% (63 cases) below budget
- 9) OP Observation cases were 20% (30 cases) above budget at 180

10) Medicare Traditional ALOS CMI adjusted 1% unfavorable at 2.5 days with a Case Mix Index of 1.9



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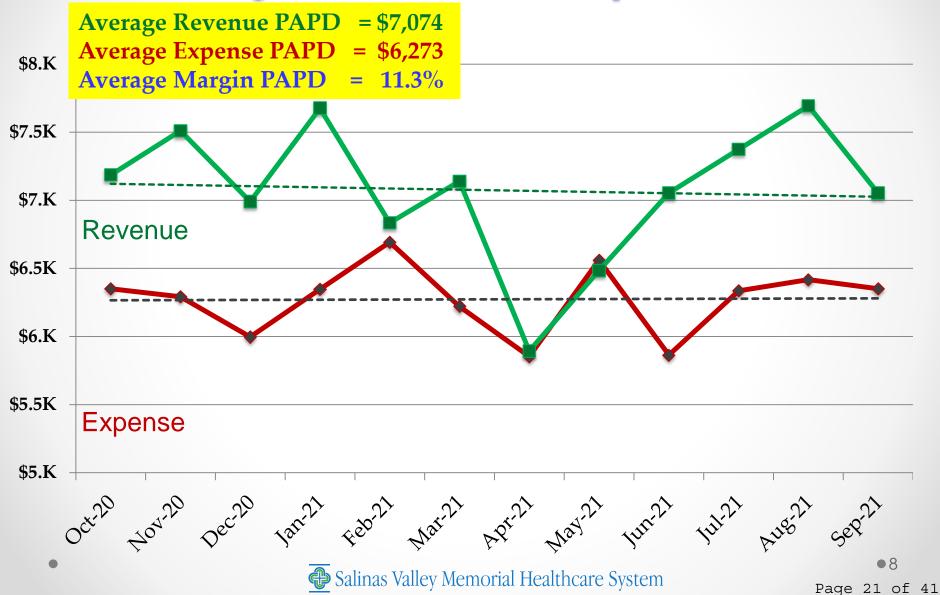
CMI – All Discharges (with & without COVID) Based on Discharges October 2020 thru September 2021

All Payors		All Discha	arges		COVID Discharges Only Discharges Excluding COVID						OVID	
Month	All Payor	Discharges	ADC	ALOS	All Payor	Discharges	ADC	ALOS	All Payor	Discharges	ADC	ALOS
	CMI				CMI				СМІ			
10/31/2020	1.64	864	115	4.1	2.39	55	13	7.5	1.59	809	102	3.9
11/30/2020	1.76	784	110	4.2	2.32	93	18	5.7	1.68	691	92	4.0
12/31/2020	1.76	853	121	4.4	2.15	222	45	6.2	1.62	631	77	3.8
1/31/2021	1.81	890	139	4.8	2.33	289	65	7.0	1.56	601	74	3.8
2/28/2021	1.77	767	119	4.4	2.36	89	27	8.4	1.70	678	92	3.8
3/31/2021	1.74	875	116	4.1	3.11	27	11	12.8	1.69	848	105	3.8
4/30/2021	1.59	824	104	3.8	1.92	9	1	3.7	1.59	815	103	3.8
5/31/2021	1.70	816	100	3.8	2.19	7	1	5.1	1.69	809	99	3.8
6/30/2021	1.64	826	100	3.6	2.04	10	2	5.9	1.63	816	98	3.6
7/31/2021	1.66	892	108	3.8	2.04	14	2	3.4	1.65	878	107	3.8
8/31/2021	1.67	867	107	3.8	2.12	46	8	5.4	1.64	821	99	3.7
9/30/2021	1.59	843	109	3.9	2.88	33	13	11.5	1.54	810	96	3.6
Total	1.69	10,101	112	4.1	2.32	894	17	7.0	1.63	9,207	95	3.8



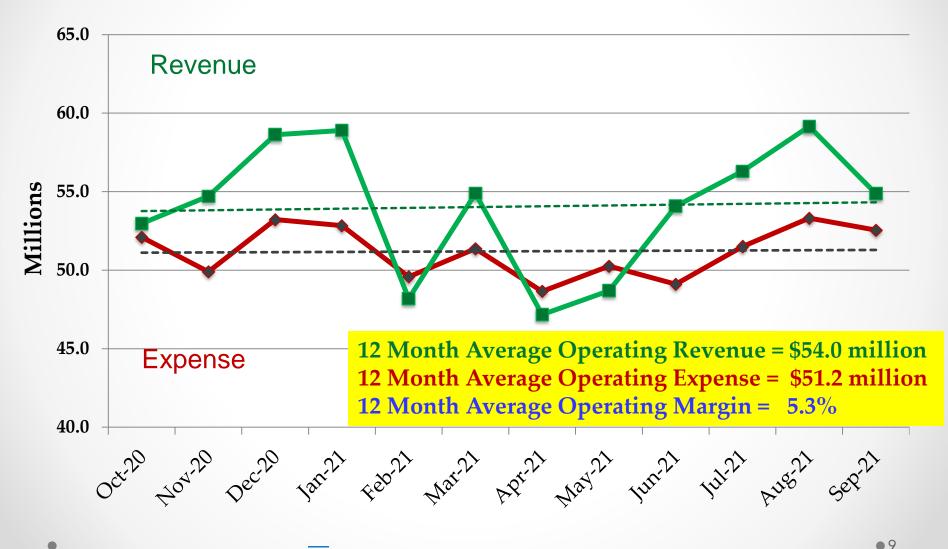
SVMH Revenues & Expenses Per Adjusted Patient Day (Normalized)

Rolling 12 Months: October 20 to September 21



SVMHS Operating Revenues & Expenses (Normalized)

Rolling 12 Months: October 20 to September 21



SVMHS Key Financial Indicators

	YTD	SVMHS		S&P A+ Rated		YTD	
Statistic	Sep-21	Target	+/-	Hospitals	+/-	Sep-20	+/-
Operating Margin*	7.6%	9.0%		4.0%		9.0%	
Total Margin*	9.4%	10.8%		6.6%		11.7%	
EBITDA Margin**	11.6%	13.4%		13.6%		13.1%	
Days of Cash*	374	305		249		344	
Days of Accounts Payable*	43	45		-		46	
Days of Net Accounts Receivable***	47	45		49		50	
Supply Expense as % NPR	12.7%	15.0%		-		12.9%	
SWB Expense as % NPR	53.0%	53.0%		53.7%		53.2%	
Operating Expense per APD*	6,369	4,992		-		6,120	

*These metrics have been adjusted for normalizing items

**Metric based on Operating Income (consistent with industry standard)

***Metric based on 90 days average net revenue (consistent with industry standard)

Days of Cash and Accounts Payable metrics have been adjusted to exclude accelerated insurance payments (COVID-19 assistance)

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🔁 Salinas Valley Memorial Healthcare System

QUESTIONS / COMMENTS



SALINAS VALLEY MEMORIAL HOSPITAL SUMMARY INCOME STATEMENT September 30, 2021

		Month of Sept	ember,	Three months ended	d September 30,
	_	current year	prior year	current year	prior year
Operating revenue:					
Net patient revenue	\$	46,436,862 \$	46,378,344	\$ 144,483,708 \$	143,341,703
Other operating revenue		1,205,071	1,656,129	3,363,575	3,293,585
Total operating revenue		47,641,933	48,034,473	147,847,283	146,635,288
Total operating expenses	_	41,378,395	40,286,080	124,347,136	123,093,356
Total non-operating income	-	(2,461,912)	(2,596,661)	(6,174,739)	(5,411,815)
Operating and non-operating income	\$	3,801,626_\$	5,151,733	\$17,325,408_\$	18,130,117

SALINAS VALLEY MEMORIAL HOSPITAL BALANCE SHEETS September 30, 2021

	-	Current year	 Prior year
ASSETS:			
Current assets Assets whose use is limited or restricted by board Capital assets Other assets Deferred pension outflows	\$	424,014,663 146,325,055 242,425,825 191,823,760 50,119,236	\$ 392,241,426 133,860,457 260,050,464 194,473,865 83,379,890
	\$	1,054,708,539	\$ 1,064,006,102
LIABILITIES AND EQUITY:			
Current liabilities Long term liabilities Net assets	_	128,886,938 14,556,513 83,585,120 827,679,968	 158,947,921 14,780,831 126,340,336 763,937,014
	\$_	1,054,708,539	\$ 1,064,006,102

SALINAS VALLEY MEMORIAL HOSPITAL SCHEDULES OF NET PATIENT REVENUE September 30, 2021

		Month of September,				Three months en	dec	d September 30,		
	_	current year		prior year		current year		prior year		
Defined device										
Patient days:										
By payer: Medicare		1,553		1,557		4,695		4,610		
Medi-Cal		964		1,040		2,928		3,252		
Commercial insurance		749		659		2,920		2,387		
Other patient		749		125		344		2,387		
Total patient days	-	3,337		3,381		10,158		10,646		
i otal patient days	=	5,557		5,501	= =	10,130		10,040		
Gross revenue:										
Medicare	\$	86,871,070	\$	77,942,165	¢	268,703,634	\$	231,199,550		
Medi-Cal	Ψ	57,526,189	Ψ	55,195,715	Ψ	171,807,998	Ψ	159,997,561		
Commercial insurance		50,189,204		46,571,611		149,083,669		147,725,624		
Other patient		7,129,690		8,620,170		25,025,799		26,283,794		
	-	7,129,090		0,020,170		23,023,733		20,203,734		
Gross revenue	-	201,716,153		188,329,661		614,621,100		565,206,529		
Deductions from revenue:										
Administrative adjustment		483,877		363,742		978,289		1,023,789		
Charity care		1,012,772		481,549		3,690,676		3,222,169		
Contractual adjustments:										
Medicare outpatient		28,727,528		25,451,667		85,379,289		76,170,558		
Medicare inpatient		37,096,830		32,666,647		110,214,968		99,213,567		
Medi-Cal traditional outpatient		2,559,562		2,363,435		7,468,468		5,720,459		
Medi-Cal traditional inpatient		5,239,091		8,649,553		17,042,211		24,116,960		
Medi-Cal managed care outpatient		21,787,415		18,414,464		67,909,539		55,194,675		
Medi-Cal managed care inpatient		20,196,240		17,779,825		62,124,937		53,363,171		
Commercial insurance outpatient		18,125,359		15,996,665		50,910,833		47,339,295		
Commercial insurance inpatient		16,266,947		14,563,240		50,902,363		42,856,038		
Uncollectible accounts expense		3,745,228		3,566,969		11,514,735		10,846,901		
Other payors		38,442		1,653,559		2,001,084		2,797,244		
	-	00,112		.,000,000						
Deductions from revenue	-	155,279,291		141,951,316		470,137,392		421,864,826		
Net patient revenue	\$	46,436,862	\$	46,378,344	\$	144,483,708	\$	143,341,703		
	=									
Gross billed charges by patient type:										
Inpatient	\$	103,333,462	\$	98,901,983	\$	319,805,534	\$	299,175,329		
Outpatient		69,968,237		68,930,077		211,266,196		202,355,311		
Emergency room	-	28,414,454		20,497,601		83,549,370		63,675,889		
Total	\$_	201,716,153	\$	188,329,661	\$	614,621,100	\$	565,206,529		
	. =		=		= •		= ` =	, ,-		

SALINAS VALLEY MEMORIAL HOSPITAL STATEMENTS OF REVENUE AND EXPENSES September 30, 2021

	_	Month of Se	ptember,	Three months ended September 30,		
	-	current year	prior year	current year	prior year	
Operating revenue: Net patient revenue	\$	46,436,862 \$	46,378,344 \$	144,483,708 \$	142 241 702	
Other operating revenue	φ	1,205,071	46,376,344 \$ 1,656,129	3,363,575	143,341,703 3,293,585	
Total operating revenue	-	47,641,933	48,034,473	147,847,283	146,635,288	
Total operating revenue	-	47,041,900	40,004,475	147,047,203	140,033,200	
Operating expenses:						
Salaries and wages		15,631,010	15,142,093	46,891,772	47,061,421	
Compensated absences		2,539,271	2,392,993	7,626,195	7,547,911	
Employee benefits		7,225,821	8,020,587	22,522,425	23,523,354	
Supplies, food, and linen		6,428,334	5,913,898	18,432,733	18,658,679	
Purchased department functions		3,343,930	2,743,503	9,605,691	9,186,562	
Medical fees		1,752,026	1,558,982	5,806,657	4,562,404	
Other fees		1,157,831	1,341,157	3,506,671	3,636,462	
Depreciation		1,771,773	1,789,195	5,339,875	5,321,660	
All other expense		1,528,399	1,383,672	4,615,117	3,594,903	
Total operating expenses	-	41,378,395	40,286,080	124,347,136	123,093,356	
Income from operations	-	6,263,538	7,748,393	23,500,147	23,541,932	
Non-operating income:						
Donations		166,667	166,667	500,000	500,000	
Property taxes		333,333	333,333	1,000,000	1,000,000	
Investment income		(1,113,460)	(75,294)	(761,168)	723,684	
Taxes and licenses		0	0	0	0	
Income from subsidiaries		(1,848,452)	(3,021,367)	(6,913,571)	(7,635,499)	
Total non-operating income	-	(2,461,912)	(2,596,661)	(6,174,739)	(5,411,815)	
Operating and non-operating income		3,801,626	5,151,733	17,325,408	18,130,117	
Net assets to begin	-	823,878,342	758,785,281	810,354,560	745,806,898	
Net assets to end	\$	827,679,968 \$	763,937,014 \$	827,679,968 \$	763,937,015	
Net income excluding non-recurring items Non-recurring income (expense) from cost	\$	3,319,848 \$	4,731,259 \$	16,843,630 \$	17,709,643	
report settlements and re-openings and other non-recurring items	-	481,778	420,474	481,778	420,474	
Operating and non-operating income	\$	3,801,626 \$	5,151,733 \$	17,325,408 \$	18,130,117	

SALINAS VALLEY MEMORIAL HOSPITAL SCHEDULES OF INVESTMENT INCOME September 30, 2021

		Month of Sontombor 7		Three months ended September 30,		
	-	Month of Sep current year	prior year	Current year	September 30, prior year	
	-		prior year		prior year	
Detail of other operating income:						
Dietary revenue	\$	131,930 \$	127,560 \$	400,005 \$	389,717	
Discounts and scrap sale		9,926	5,715	282,403	31,310	
Sale of products and services		301,593	9,931	367,279	126,387	
Clinical trial fees		13,902	2,574	20,878	41,978	
Stimulus Funds		0	0	0	0	
Rental income		162,287	157,031	482,900	471,094	
Other	_	585,433	1,353,318	1,810,110	2,233,099	
Total	\$_	1,205,071 \$	1,656,129 \$	3,363,575 \$	3,293,585	
Detail of investment income:						
Bank and payor interest	\$	83,555 \$	142,996 \$	288,497 \$	494,242	
Income from investments	Ψ	(1,157,911)	(218,290)	(1,075,291)	229,442	
Gain or loss on property and equipment	_	(39,103)	0	25,625	0	
Total	\$	(1,113,460) \$	(75,294)_\$	(761,168) \$	723,684	
	-					
Detail of income from subsidiaries:						
Salinas Valley Medical Center:	\$	(226 204) ¢	(115 710) @	(621 102) @	(550 151)	
Pulmonary Medicine Center	φ	(236,294) \$	(115,710) \$		(552,154)	
Neurological Clinic		(60,225)	(41,706)	(153,947)	(138,270)	
Palliative Care Clinic		(115,080)	(89,640)	(261,612)	(225,408)	
Surgery Clinic		(126,421)	(159,809) (41,813)	(323,871)	(392,307)	
Infectious Disease Clinic Endocrinology Clinic		(35,349)		(77,275)	(83,459)	
Early Discharge Clinic		(162,124) 0	(165,585) 0	(376,988) 0	(471,107) 0	
Cardiology Clinic		(436,319)	(289,875)	(1,212,929)	(1,227,553)	
OB/GYN Clinic		(280,964)	(451,699)	(985,532)	(757,653)	
PrimeCare Medical Group		(589,867)	(855,611)	(1,289,277)	(1,768,174)	
Oncology Clinic		18,195	(55,601)	(749,999)	(680,971)	
Cardiac Surgery		(154,577)	(177,065)	(490,435)	(494,347)	
Sleep Center		(21,034)	(55,667)	(77,558)	(132,625)	
Rheumatology		(63,727)	(67,262)	(151,517)	(120,914)	
Precision Ortho MDs		(329,004)	(267,752)	(858,020)	(864,216)	
Precision Ortho-MRI		0	2,518	(000,020)	(25,322)	
Precision Ortho-PT		(91,765)	7,856	(162,887)	35,116	
Dermatology		(25,859)	(18,055)	(72,361)	(56,569)	
Hospitalists		(10,000)	0	(1 _,001)	(00,000)	
Behavioral Health		(93,405)	(65,625)	(219,127)	(204,587)	
Pediatric Diabetes		(57,500)	(35,143)	(140,260)	(125,789)	
Neurosurgery		(22,080)	(24,912)	(52,548)	(70,372)	
Multi-Specialty-RR		14,090	(12,241)	17,710	(45,603)	
Radiology		(354,198)	155,824	(904,826)	(160,192)	
Salinas Family Practice		(56,680)	0	(268,912)	0	
Total SVMC		(3,280,187)	(2,824,573)	(9,446,273)	(8,562,476)	
Doctors on Duty		1,501,560	(246,912)	1,305,473	409,714	
Assisted Living		0	(18,143)	0	(28,299)	
Salinas Valley Imaging		0	0	0	(19,974)	
Vantage Surgery Center		24,430	6,102	69,882	56,813	
LPCH NICU JV		0	0	0	0	
Central Coast Health Connect		0	0	0	0	
Monterey Peninsula Surgery Center		(267,495)	29,110	861,709	258,491	
Aspire/CHI/Coastal		(13,536)	1,818	(59,966)	(214,776)	
Apex		84,917	30,846	116,858	37,895	
21st Century Oncology		48,852	(26,963)	120,468	(94,989)	
Monterey Bay Endoscopy Center	_	53,008	27,349	118,277	522,102	
Total	\$_	(1,848,452) \$	(3,021,367) \$	(6,913,571) \$	(7,635,499)	

SALINAS VALLEY MEMORIAL HOSPITAL BALANCE SHEETS September 30, 2021

		Current year	Prior year
ASSETS	_		
Current assets: Cash and cash equivalents	\$	328,765,711 \$	298,103,836
Patient accounts receivable, net of estimated uncollectibles of \$20,170,208	Ţ	77,199,158	76,708,161
Supplies inventory at cost Other current assets	-	8,063,643 9,986,151	8,508,199 8,921,231
Total current assets	-	424,014,663	392,241,426
Assets whose use is limited or restricted by board	-	146,325,055	133,860,457
Capital assets:			
Land and construction in process		35,488,799	45,320,316
Other capital assets, net of depreciation	-	206,937,026	214,730,148
Total capital assets	-	242,425,825	260,050,464
Other assets:			
Investment in Securities		148,482,228	148,527,822
Investment in SVMC		14,345,201	18,332,243
Investment in Aspire/CHI/Coastal		3,641,741	3,840,412
Investment in other affiliates		22,910,262	21,965,640
Net pension asset	_	2,444,328	1,807,748
Total other assets	-	191,823,760	194,473,865
Deferred pension outflows	_	50,119,236	83,379,890
	\$_	1,054,708,539 \$	1,064,006,102
LIABILITIES AND NET ASSETS			
Current liabilities:			
Accounts payable and accrued expenses	\$	54,879,986 \$	55,103,771
Due to third party payers		56,596,240	86,331,288
Current portion of self-insurance liability	_	17,410,712	17,512,862
Total current liabilities		128,886,938	158,947,921
Long term portion of workers comp liability	-	14,556,513	14,780,831
Total liabilities	_	143,443,451	173,728,752
Pension liability	_	83,585,120	126,340,336
Net assets:			
Invested in capital assets, net of related debt		242,425,825	260,050,464
Unrestricted	_	585,254,143	503,886,550
Total net assets	_	827,679,968	763,937,014
	\$_	1,054,708,539 \$	1,064,006,102

SALINAS VALLEY MEMORIAL HOSPITAL STATEMENTS OF REVENUE AND EXPENSES - BUDGET VS. ACTUAL September 30, 2021

	Month of September,			Three months ended September 30,				
	Actual	Budget	Variance	% Var	Actual	Budget	Variance	% Var
Operating revenue:								
	\$ 201,716,153	\$ 190 270 606	11,445,547	6.02% \$	614,621,100 \$	583,527,257	31,093,843	5.33%
Dedutions from revenue	155,279,291	145,677,751	9,601,540	6.59%	470,137,392	447,620,058	22,517,334	5.03%
Net patient revenue	46,436,862	44,592,855	1,844,007	4.14%	144,483,708	135,907,199	8,576,509	6.31%
Other operating revenue	1,205,071	783,804	421,267	53.75%	3,363,575	2,341,919	1,021,656	43.62%
Total operating revenue	47,641,933	45,376,659	2,265,274	4.99%	147,847,283	138,249,119	9,598,164	6.94%
Operating expenses: Salaries and wages Compensated absences Employee benefits Supplies, food, and linen Purchased department functions Medical fees Other fees Depreciation All other expense	15,631,010 2,539,271 7,225,821 6,428,334 3,343,930 1,752,026 1,157,831 1,771,773 1,528,399	15,253,945 2,663,215 7,015,025 5,749,083 3,091,764 1,823,779 927,598 1,774,937 1,417,419	377,065 (123,944) 210,796 679,251 252,166 (71,753) 230,233 (3,164) 110,980	2.47% -4.65% 3.00% 11.81% 8.16% -3.93% 24.82% -0.18% 7.83%	46,891,772 7,626,195 22,522,425 18,432,733 9,605,691 5,806,657 3,506,671 5,339,875 4,615,117	46,747,684 7,954,326 21,684,004 17,626,082 9,043,941 5,483,919 2,783,979 5,340,313 4,329,155	144,088 (328,131) 838,421 806,651 561,750 322,738 722,692 (438) 285,962	0.31% -4.13% 3.87% 4.58% 6.21% 5.89% 25.96% -0.01% 6.61%
Total operating expenses	41,378,395	39,716,765	1,661,630	4.18%	124,347,136	120,993,403	3,353,733	2.77%
Income from operations	6,263,538	5,659,893	603,645	10.67%	23,500,147	17,255,715	6,244,432	36.19%
Non-operating income:								
Donations	166,667	166,667	0	0.00%	500,000	500,000	(0)	0.00%
Property taxes	333,333	333,333	(0)	0.00%	1,000,000	1,000,000	0	0.00%
Investment income	(1,113,460)	(63,302)	(1,050,158)	1658.98%	(761,168)	(189,905)	(571,264)	300.82%
Income from subsidiaries	(1,848,452)	(3,825,656)	1,977,204	-51.68%	(6,913,571)	(12,209,494)	5,295,923	-43.38%
Total non-operating income	(2,461,912)	(3,388,958)	927,046	-27.35%	(6,174,739)	(10,899,398)	4,724,659	-43.35%
Operating and non-operating income	\$3,801,626	\$	1,530,691	67.40% \$	17,325,408 \$	6,356,317	10,969,091	172.57%

	Month of Sep		Three months to date			
	2020	2021	2020-21	2021-22	Variance	
NEWBORN STATISTICS						
Medi-Cal Admissions	55	49	156	140	(16)	
Other Admissions	104	106	322	293	(29)	
Total Admissions	159	155	478	433	(45)	
Medi-Cal Patient Days	82	68	233	206	(27)	
Other Patient Days	179	165	512	486	(26)	
Total Patient Days of Care	261	233	745	692	(53)	
Average Daily Census	8.7	7.8	8.1	7.5	(0.6)	
Medi-Cal Average Days	1.7	1.4	1.6	1.5	(0.1)	
Other Average Days	1.4	1.6	1.6	1.7	0.1	
Total Average Days Stay	1.8	1.6	1.6	1.6	0.1	
ADULTS & PEDIATRICS						
Medicare Admissions	283	286	938	916	(22)	
Medi-Cal Admissions	294	225	718	728	10	
Other Admissions	402	302	894	901	7	
Total Admissions	979	813	2,550	2,545	(5)	
Medicare Patient Days	1,320	1,356	4,059	4,021	(38)	
Medi-Cal Patient Days	1,069	980	3,359	3,036	(323)	
Other Patient Days	935	1,002	2,834	3,096	262	
Total Patient Days of Care	3,324	3,338	10,252	10,153	(99)	
Average Daily Census	110.8	111.3	111.4	110.4	(1.1)	
Medicare Average Length of Stay	4.6	4.7	4.3	4.2	(0.1)	
Medi-Cal AverageLength of Stay	3.7	3.3	3.9	3.2	(0.6)	
Other Average Length of Stay	2.4	2.5	2.3	2.7	0.4	
Total Average Length of Stay	3.5	3.4	3.4	3.3	(0.0)	
Deaths	25	28	89	79	(10)	
Total Patient Days	3,585	3,571	10,997	10,845	(152)	
Medi-Cal Administrative Days	3	28	95	74	(21)	
Medicare SNF Days	0	0	0	0	0	
Over-Utilization Days	0	0	0	0	0	
Total Non-Acute Days	3	28	95	74	(21)	
Percent Non-Acute	0.08%	0.78%	0.86%	0.68%	-0.18%	

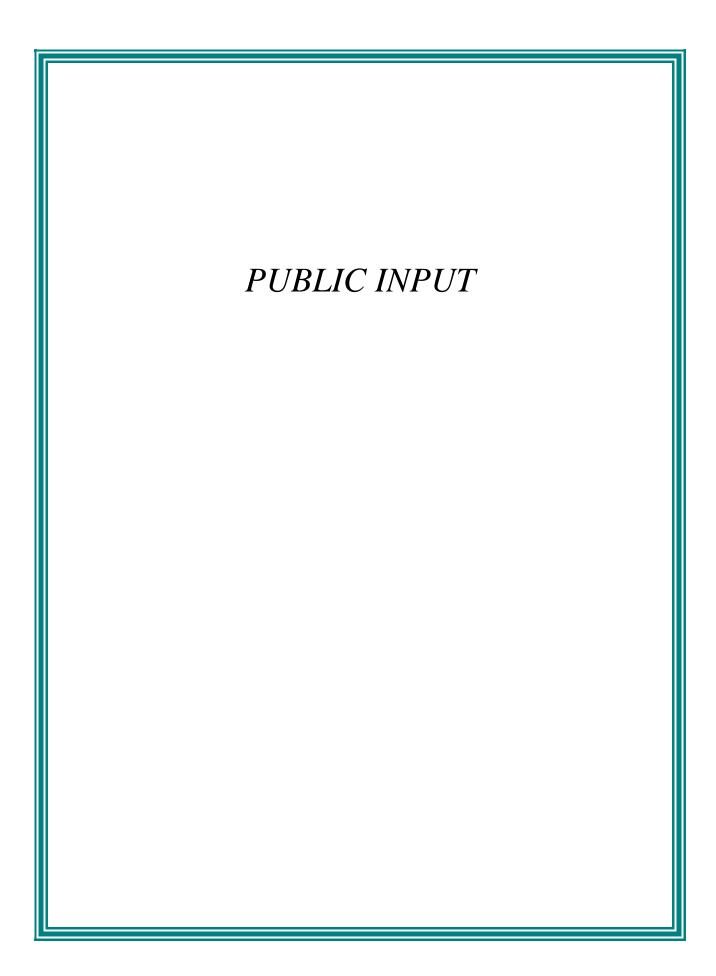
	Month of Sep		Three mont	Three months to date		
	2020	2021	2020-21	2021-22	Variance	
PATIENT DAYS BY LOCATION						
Level I	240	275	707	753	46	
Heart Center	349	323	1,016	961	(55)	
Monitored Beds	898	755	2,636	2,387	(249)	
Single Room Maternity/Obstetrics	383	407	1,171	1,109	(62)	
Med/Surg - Cardiovascular	658	462	1,997	1,777	(220)	
Med/Surg - Oncology	73	259	431	816	385	
Med/Surg - Rehab	356	388	1,167	1,223	56	
Pediatrics	55	69	191	276	85	
X 1	004		745	000	(50)	
Nursery	261	233	745	692	(53)	
Neonatal Intensive Care	58	94	395	253	(142)	
PERCENTAGE OF OCCUPANCY						
Level I	61.54%	70.51%	59.11%	62.96%		
Heart Center	77.56%	71.78%	73.62%	69.64%		
Monitored Beds	110.86%	93.21%	106.12%	96.10%		
Single Room Maternity/Obstetrics	34.50%	36.67%	34.40%	32.58%		
Med/Surg - Cardiovascular	48.74%	34.22%	48.24%	42.92%		
Med/Surg - Oncology	18.72%	66.41%	36.04%	68.23%		
Med/Surg - Rehab	45.64%	49.74%	48.79%	51.13%		
Med/Surg - Observation Care Unit	0.00%	60.00%	0.00%	38.24%		
Pediatrics	10.19%	12.78%	11.53%	16.67%		
Nursery	52.73%	47.07%	24.54%	22.79%		
Neonatal Intensive Care	17.58%	28.48%	39.03%	25.00%		

	Month c	of Sep	Three mon	ths to date	
	2020	2021	2020-21	2021-22	Variance
DELIVERY ROOM		450	474	100	
Total deliveries	151	152	471	426	(45)
C-Section deliveries	50	49	146	134	(12)
Percent of C-section deliveries	33.11%	32.24%	31.00%	31.46%	0.46%
OPERATING ROOM					
In-Patient Operating Minutes	19,233	16,545	73,944	60,973	(12,971)
Out-Patient Operating Minutes	29,081	24,649	64,536	74,597	10,061
Total	48,314	41,194	138,480	135,570	(2,910)
Open Heart Surgeries	14	10	41	37	(4)
In-Patient Cases	148	121	480	419	(61)
Out-Patient Cases	293	243	766	742	(24)
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EMERGENCY ROOM					
Immediate Life Saving	14	36	61	126	65
High Risk	508	411	1,492	1,293	(199)
More Than One Resource	2,103	2,602	6,475	7,874	1,399
One Resource	1,112	1,897	5,483	5,262	(221)
No Resources	30	97	144	325	181 [´]
Total	3,767	5,043	13,655	14,880	1,225
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	Month of Sep		Three mont		
	2020	2021	2020-21	2021-22	Variance
CENTRAL SUPPLY					
In-patient requisitions	12,939	15,171	38,684	47,054	8,370
Out-patient requisitions	10,937	9,449	31,262	28,266	-2,996
Emergency room requisitions	1,586	1,512	4,857	4,822	-35
Interdepartmental requisitions	6,318	6,044	20,183	17,871	-2,312
Total requisitions	31,780	32,176	94,986	98,013	3,027
LABORATORY					
In-patient procedures	32,889	31,975	101,039	99,103	-1,936
	32,889 10,565	11,282	31,267	99,103 34,030	2,763
Out-patient procedures Emergency room procedures	-	11,262	25,146	34,030 33,757	2,703
Total patient procedures	<u> </u>	54,609	157,452	166,890	9,438
rotal patient procedures	51,694	54,009	157,452	100,890	9,430
BLOOD BANK					
Units processed	304	237	812	876	64
ELECTROCARDIOLOGY					
In-patient procedures	928	841	2,740	2,806	66
Out-patient procedures	397	379	1,219	1,206	-13
Emergency room procedures	819	981	2,457	3,035	578
Total procedures	2,144	2,201	6,416	7,047	631
CATH LAB					
In-patient procedures	97	75	228	271	43
Out-patient procedures	98	93	256	292	36
Emergency room procedures	1	0	1	0	-1
Total procedures	196	168	485	563	78
ECHO-CARDIOLOGY					
In-patient studies	305	282	863	967	104
Out-patient studies	176	215	537	695	158
Emergency room studies	4	2	8	4	-4
Total studies	485	499	1,408	1,666	258
NEURODIAGNOSTIC					
In-patient procedures	169	167	528	471	-57
Out-patient procedures	19	29	84	69	-15
Emergency room procedures	0	0	0	0	0
Total procedures	188	196	612	540	-72

	Month of Sep		Three mont		
	2020	2021	2020-21	2021-22	Variance
SLEEP CENTER					
In-patient procedures	0	0	0	0	0
Out-patient procedures	209	163	539	537	-2
Emergency room procedures	0	0	0	0	0
Total procedures	209	163	539	537	-2
RADIOLOGY					
In-patient procedures	1,187	1,205	3,783	3,665	-118
Out-patient procedures	673	422	2,107	1,307	-800
Emergency room procedures	1,043	1,217	3,279	3,755	476
Total patient procedures	2,903	2,844	9,169	8,727	-442
MAGNETIC RESONANCE IMAGING	<u>`</u>				
In-patient procedures	, 138	94	368	366	-2
Out-patient procedures	130	123	420	365	-55
Emergency room procedures	15	10	36	21	-15
Total procedures	284	227	824	752	-72
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MAMMOGRAPHY CENTER					
In-patient procedures	2,969	3,383	8,841	10,563	1,722
Out-patient procedures	2,961	3,360	8,806	10,479	1,673
Emergency room procedures	0	1	0	7	7
Total procedures	5,930	6,744	17,647	21,049	3,402
		10	00	00	
In-patient procedures	11	12	38	39	1
Out-patient procedures	82 1	68 1	220 2	237 3	17 1
Emergency room procedures Total procedures	94	81	260	279	19
Total procedules		01	200	219	19
PHARMACY					
In-patient prescriptions	80,143	82,183	244,967	250,963	5,996
Out-patient prescriptions	15,339	16,428	46,500	47,144	644
Emergency room prescriptions	5,185	7,342	15,360	21,146	5,786
Total prescriptions	100,667	105,953	306,827	319,253	12,426
RESPIRATORY THERAPY	40 700	04 404	50 500	57.050	4.045
In-patient treatments Out-patient treatments	16,762 466	21,494	53,538	57,853	4,315
Emergency room treatments	103	1,135 292	1,370 287	3,247 726	1,877 439
Total patient treatments	17,331	232	55,195	61,826	6,631
	17,001	22,321	55,185	01,020	0,001
PHYSICAL THERAPY					
In-patient treatments	2,278	2,328	6,918	6,836	-82
Out-patient treatments	367	298	873	972	99
Emergency room treatments	0	0	0	0	0
Total treatments	2,645	2,626	7,791	7,808	17

	Month of Sep		Three mont		
	2020	2021	2020-21	2021-22	Variance
OCCUPATIONAL THERAPY					
In-patient procedures	1,299	1,453	3,706	4,753	1,047
Out-patient procedures	123	134	350	458	108
Emergency room procedures	0	0	0	0	0
Total procedures	1,422	1,587	4,056	5,211	1,155
SPEECH THERAPY					
In-patient treatments	371	383	1,155	1,288	133
Out-patient treatments	23	24	69	91	22
Emergency room treatments	0	0	0	0	0
Total treatments	394	407	1,224	1,379	155
CARDIAC REHABILITATION	2		0		
In-patient treatments	0	0	0	0	0
Out-patient treatments	322	714	1,138	1,977	839
Emergency room treatments Total treatments	<u> </u>	<u> </u>	0	0 1,977	0 839
Total treatments	322	/14	1,138	1,977	039
CRITICAL DECISION UNIT					
Observation hours	300	307	746	806	60
Observation nours	300	307	740	000	60
ENDOSCOPY					
	89	108	287	304	17
In-patient procedures Out-patient procedures	26	31	207 91	304 104	17
Emergency room procedures	0	0	0	0	0
Total procedures	115	139	378	408	30
		100	0/0	400	
C.T. SCAN					
In-patient procedures	520	472	1,588	1,673	85
Out-patient procedures	511	365	1,609	1,207	-402
Emergency room procedures	484	623	1,371	1,805	434
Total procedures	1,515	1,460	4,568	4,685	117
DIETARY					
Routine patient diets	16,047	16,883	48,611	51,828	3,217
Meals to personnel	21,105	21,687	63,671	65,444	1,773
Total diets and meals	37,152	38,570	112,282	117,272	4,990
LAUNDRY AND LINEN	04.000	07.004	200 007	000 40 4	10 5 10
Total pounds laundered	94,239	97,891	309,667	293,124	-16,543



CLOSED SESSION

(Report on Item to be Discussed in Closed Session)

RECONVENE OPEN SESSION/ REPORT ON CLOSED SESSION

ADJOURNMENT – THE NOVEMBER 2021 QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING IS SCHEDULED FOR MONDAY, NOVEMBER 15, 2021, AT 8:30 A.M.